

RECRUITMENT INFORMATION PACK

October 2025



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FROM THE MANAGING DIRECTOR

Hello, I am thrilled to welcome you as a potential applicant for a role with #TeamECS.

ECS was founded by myself and Dr David Connor in 2015, on the basic principle of passionate individuals delivering the best possible care to patients, irrespective of injury, illness or location. We have now grown to be one of the **leading providers of high quality event medical cover, ambulance operations, urgent & emergency care and clinical education** but this core ethos remains unchanged.

Our people remain our greatest asset, and as we continue on our journey in our tenth year of operation, this opportunity is hugely exciting. Join us, and become part of a passionate, driven and highly motivated team, focussed on delivering excellence. I look forward to meeting you soon and please don't hesitate to reach out if you have any questions.

Kind regards,



Dr Edward Langford

Co-founder and Managing Director





OUR MISSION

To provide and influence excellent patient care, irrespective of injury, illness or location, through the delivery of high quality clinical operations and education.



OUR VISION

To promote and drive standards of patient care, through teamwork and a relentless passion for governance, quality and continuous improvement.

OUR VALUES

Teamwork

Working together as a multi-professional team to provide and influence excellent patient care

Accountability

We are accountable for our actions and commit to continuous learning and improvement

Professionalism

Make every interaction matter and act in a manner that upholds the values of ECS

Integrity

Be honest, open, and uncompromising in upholding the standards of ECS

Passion

A preoccupation in the pursuit of excellent patient care

Respect

We treat everyone with dignity, equality and compassion

SOME KEY MOMENTS

2015 - Organisation founded

2016 - Achieved CQC registration and Home Office Drugs Licence

2018 - Purchased our first ambulance and moved to our first commercial premises

2020 - Our first NHS commissioned ambulance contract. Moved to our second HQ premises

2023 - Moved to our brand new, bespoke designed headquarters and education centre

2023 - Awarded 5 year sole regional provider contract for SCAS 999 delivery

2024 - Awarded 'Event Provider of the Year (Services)' by National Outdoor Events Association

2025 - Won the medical provider contract for the Wimbledon Championships, and signed a partnership with the London Ambulance Service. Opened our Clinical Hub & Urgent Treatment Centre.

CLINICAL EDUCATION & TRAINING

With a suite of **over 20 courses**, multiple centre accreditations, a **bespoke designed brand new education centre** and state of the art camera and simulation technologies, ECS Education continues to develop as a **highly regarded** clinical education and training provider with some of the most **experienced faculty** in the industry.

"Absolutely everything, from the course materials to the instructors, was excellent"

"The faculty and facilities were faultless"



EVENT OPERATIONS



Originally founded to deliver event medicine, ECS now provides medical cover to a wide range of events across the country, with a focus on large scale and high risk events in London and the South.

As the **specialists in Enhanced and Critical Care**, ECS brings expertise and capabilities rarely seen within the event medical industry. From hospital avoidance to emergency anaesthesia, large scale medical centres to cold water immersion, our event medical cover continues to grow with an **unrelenting focus on high quality care**.

"I was brought to the ECS medical tent after having collapsed from exercise induced heat illness. The team were all incredibly kind and caring. I was seen to straight away and I felt that everything was explained to me clearly and also to my next of kin. I was very grateful to have not had to go to A&E instead."





AMBULANCE OPERATIONS

ECS operates a range of ambulance activity, including:

- Extensive experience delivering frontline 999 operations
- NHS commissioned emergency and urgent care contracts
- Private patient transfers
- Repatriation services including critical care
- Non-emergency patient transport



"Your ambulance team attended my relative who suffers with Parkinson's Disease and had fallen. They were extremely caring, kind, thorough and professional. I couldn't have had a better team looking after him."

CLINICAL HUB & URGENT TREATMENT CENTRE



As part of the strategic move to diversify across urgent and emergency care, ECS launched its brand new Clinical Hub & Urgent Treatment Centre in October 2025.

Providing a range of services including Doctor-led minor illness and injury management, medicals, travel clinics, vaccinations, medicals and wellbeing & weight loss clinics.



PUTTING OUR PEOPLE FIRST



Safe Place

ECS is a place where everyone is welcome, and safe to be the person they are. We do not tolerate poor behaviour and are passionate about ensuring ECS remains a safe place to work for all. ECS signs up to the Sexual Safety Charter.



Employee Assistance Programme

Our employee assistance programme is available to all of our employees, providing access to support for mental health, finances, grievance and much more.



Electric Car Scheme

In 2024 we launched our electric car scheme with Octopus Energy. Our people now have access to an excellent range of electric cars through salary sacrifice.



Pay Protection Insurance and Private GP Access

Our pay protection insurance provides up to two years full pay, should you be unable to work due to ill health. This cover also provides access to a private GP 365 days of the year for you and your immediate family.



Death in Service Benefit

Whilst we hope to never need to use this insurance, we provide death in service insurance for all employees, meaning your loved ones will receive financial support in the event of tragedy.





2024 - 2025 IN NUMBERS

Over 300 incredible
team members

Over 50,000
operational hours

A fleet of over 20
modern vehicles

Over 20,000 event
hours delivered

Over 500 vehicle
inspections by our
make ready team

Over 1000 people
through our
education centre



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