



Enhanced Care Services - First Responder (Bank)

Job Title:	First Responder
Responsible Directorate:	Clinical Directorate
Version Date	v3.0 December 2025

About Us

ECS is a rapidly developing organisation with a clear ethos of high quality provision across all healthcare sectors, and is seeking hard working and driven candidates who are keen to continue our strive for excellence.

Founded in 2015, Enhanced Care Services has developed into a well regarded, clinically led organisation with high standards and a focus on patient care. Having initially delivered enhanced and critical care to a range of events, ECS now oversees the medical cover to over a wide variety of events each year, whilst also operating a range of ambulance and clinical services and provides medical education at all levels.

Job Summary

- Work as part of the ECS clinical team providing care in a variety of locations including event and ambulance operations.
- Carry out assessment, care and treatment of patients as an operational clinician.
- Carry out First Responder duties, working within the scope of practice and adhering to protocols, policies, SOPs and clinical guidelines, seeking appropriate clinical advice and/or support as required
- Engage with CPD opportunities and behave as an ambassador for ECS, displaying the organisation's values and professionalism in all engagements

Professional Development

ECS encourages the development of their clinicians for professional growth and clinical progression through the passion the team has for medicine. Through regular team training days, CPD courses and encouraging skill sessions with other team members, we believe that providing a supportive environment for you will allow you to enhance your existing clinical and people management skills, as well as support you to advance your career through our clinical leadership structure.

Person Specification

Criteria	Essential	Desirable	Assessed
Qualifications and Training			
Hold a minimum of one of the following: <ul style="list-style-type: none"> - Quallsafe FREC 3 certification - St John Ambulance Advanced First Aider certification - British Red Cross Enhanced Skills First Aider certification - NHS ECA/ECSW course certification - HFRS IEC Qualification - 2nd year Student Paramedic 	✓		CV
Current pre-hospital experience or experience of providing emergency medical response	✓		CV Interview
Hold a full UK driving license including with a maximum of 3 penalty points.		✓	Application form
Relevant additional courses such as ILS		✓	CV Interview
Skills, Knowledge and Experience			
Previous operational clinical experience		✓	CV Interview
Evidence of continued professional development		✓	Interview
Demonstrate good knowledge of the professional clinical guidelines and codes of conduct appropriate to this role	✓		Interview Scenarios
Aptitudes and attributes			
Physically fit and able to undertake the physical aspects of the role	✓		Scenarios
Demonstrate interpersonal communication and social skills	✓		Scenarios Interview
Demonstrate ability to work on own initiative	✓		Interview Scenarios
Potential and willingness for personal change with the ability and commitment to learn new skills	✓		Interview
Ability to prioritise workload and act under pressure	✓		Scenarios
Other position requirements			
Flexible with regards to hours of work	✓		Interview
Able to work a full range of shifts supporting a 24/7 shift pattern		✓	Interview
Enhanced DBS Clearance	✓		Employment checks
Commitment to the ECS team as evidenced by a written undertaking to complete 50% of ECS training days (equivalent to around 3 per year)	✓		Interview