



Enhanced Care Services - Emergency Care Assistant

Job Title:	Emergency Care Assistant
Responsible Directorate:	Clinical Directorate
Contract	Independent Contractor
Version Date	December 2025

Background

ECS is a rapidly developing organisation with a clear ethos of high quality provision across all event and healthcare operations, and is seeking hard working and driven candidates who are keen to continue our strive for excellence.

Founded in 2015, Enhanced Care Services has developed into a well regarded, clinically led organisation with high standards and a focus on patient care. Having initially delivered enhanced and critical care to a range of events, ECS now oversees the medical cover to over 250 events each year, operates a range of ambulance and clinical services and provides medical education at all levels.

Role Summary

The role will give you exposure to a variety of service environments that will contribute to your professional and clinical development. You will work alongside our registered healthcare professionals providing crucial support. Utilising your clinical skills, you will be required to carry out first aid and minor treatments, through to assisting with urgent and emergency care and treat patients within a defined scope of practice.

Part of your role will see you responding to emergency and non-emergency situations whilst delivering high quality, professional and compassionate care.

You will engage with CPD opportunities and behave as an ambassador for Enhanced Care Services, displaying the organisation's values and professionalism in all engagements.

Job Summary

Operational Delivery

- Use your advanced driving skills to respond to medical emergencies
- Safely transfer patients to and from ambulances, using specialist equipment and manual handling skills
- Work alongside other ECS clinicians responding to a range of ambulance activities
- Complete thorough handover reports and record all patient treatment information
- Carry out maintenance and equipment checks of ambulances to ensure they are safe for operational use
- Carry out pre-hospital duties, working within the defined scope of practice and adhering to protocols, policies, SOP's and clinical guidelines, seeking appropriate clinical advice and/or support as required.



Clinical Support

- As a clinician, you will be expected to deliver high quality patient care across a range of operational activities.
- Operate within the ECS scope of practice and ensure high quality, appropriate patient contact and documentation.
- Treat patients with respect and dignity and maintain confidentiality in relation to personal data, ensuring it is processed lawfully.
- Assist with the assessment, monitoring and treatment of patients
- Deliver first aid and minor treatment
- Complete handover reports and record all patient information

Professional Development

ECS encourages the development of their clinicians for professional growth and clinical progression through the passion the team has for medicine. Through regular team training days, CPD courses and encouraging skill sessions with other team members, we believe that providing a supportive environment for you will allow you to enhance your existing clinical and people management skills, as well as support you to advance your career through our clinical leadership structure.



Person Specification

Criteria	Essential	Desirable	Assessed
Qualifications and Training			
Hold a minimum of one of the following: - Quasafe FREC 4 certification or equivalent - Level 3 Diploma in Emergency & Urgent Care	✓		CV
Relevant additional courses such as ILS		✓	CV
Hold a full UK driving license with a maximum of 3 penalty points and no disqualifications within the last 5 years	✓		Application form
Hold a full C1 Driving licence		✓	CV
Hold Emergency Driving certificate (Future Quals L3, IHCD D1/2 or equivalent)	✓		CV
Skills, Knowledge and Experience			
Current experience of working in an NHS frontline capacity as part of an ambulance crew	✓		CV
Evidence of continued professional development	✓		Interview
Demonstrate excellent knowledge of the professional clinical guidelines and codes of conduct appropriate to this role	✓		Interview Scenarios
Aptitudes and attributes			
Physically fit and able to undertake the physical aspects of the role	✓		Scenarios
Demonstrate excellent interpersonal communication and social skills	✓		Scenarios Interview
Demonstrate ability to work utilising own initiative	✓		Interview Scenarios
Potential and willingness for personal change with the ability and commitment to learn new skills	✓		Interview
Ability to prioritise workload and act under pressure	✓		Scenarios
Other position requirements			
Flexible with regards to hours of work	✓		Interview
Able to work a full range of shifts, supporting a 24/7 shift pattern	✓		Interview
Commitment to complete an Enhanced DBS clearance	✓		Employment checks
Commitment to the ECS team as evidenced by a written undertaking to complete a minimum of 50% of ECS training days	✓		Interview